



## Jeffrey A. Flaks

President & Chief Executive Officer  
Hartford Hospital



**Jeffrey A. Flaks** is president and CEO of Hartford Hospital, the flagship tertiary care center of Hartford HealthCare, a regional, integrated health care network with more than 15,000 staff members and \$2 billion in net revenue. Hartford Hospital, an acute-care teaching hospital established more than 150 years ago, has more than 7,000 staff members. The hospital operates the only level one trauma center in the area and the only air ambulance service in Connecticut. Hartford Hospital has received the National Research Corporation's "Consumer Choice Award," the American Heart Association's "Silver Plus Award" for its Stroke Center and "Blue Distinction" awards for its Joint and Spine Centers. The hospital's Helen and Harry Gray Cancer Center is the only cancer center in the Northeast to be selected by the National Cancer Institute (NCI) as an NCI Community Cancer Center. Mr. Flaks is also the executive vice president of Hartford HealthCare.

Prior to his promotion to president and CEO, Mr. Flaks served as Hartford Hospital executive vice president and chief operating officer. Since coming to Hartford Hospital in 2007, Mr. Flaks has led a number of initiatives that resulted in greatly improved facilities and increased patient and employee satisfaction.

Mr. Flaks joined Hartford Hospital from MidState Medical Center, where he served as executive vice president and chief operating officer. His prior experience also includes serving as vice president for Support Services and Strategic Initiatives at Saint Vincent Catholic Medical Centers of New York. In addition, he held leadership roles at Continuum Health Partners in New York City and at the Detroit Medical Center in southeastern Michigan.

Mr. Flaks was honored as a Crain's New York Business "New York's Rising Stars: 40 under 40" and by Modern Healthcare as one of 12 national industry leaders selected as an "Up & Comer." He received the American College of Healthcare Executives' Regents Award for outstanding leadership.

Mr. Flaks was elected to and served on the Board of Trustees of George Washington University. He received the Distinguished Alumni Service Award, which is the highest honor given to an alumnus by George Washington University's president, and also was recognized by the university with the Distinguished Alumni Achievement Award. Mr. Flaks' other honors include being recognized by the Hartford Business Journal as one of the area's "Up-and-Coming Executives" for his commitment to business growth, personal excellence and deep community involvement.

Among his many community activities, he is presently a member of the board of visitors of the University of Hartford's College of Education, Nursing and Health Professions; a director of The Urban League of Greater Hartford; a fellow of the American College of Healthcare Executives; and on the board of the American Association of University Programs in Health Administration (AUPHA).

Mr. Flaks has published articles in the Journal of Healthcare Management, the Health Forum Journal and the Journal of Oncology Management. He also was a contributing author to the McGraw Hill textbook, Information Systems – The Tie That Binds: Re-inventing the Integrated Delivery System. He has been an invited faculty member and guest lecturer for the American College of Healthcare Executives, American Academy of Medical Administrators, the National Managed Health Care Congress, the Health Information Management System Society and the Healthcare Financial Management Association.

Mr. Flaks is a graduate of George Washington University with a master's degree in health services administration. He earned a Bachelor of Science at Ithaca College.